



Training and Support Specialist Resources:

How to enable your GPS settings for Apple devices and Android devices within the eVero application for Electronic Visit Verification (EVV)

How to turn on GPS function for Apple device users:

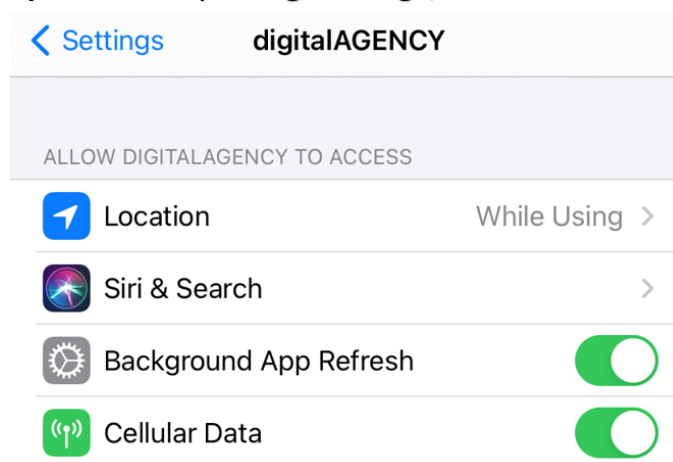
Step 1: Select "Settings"



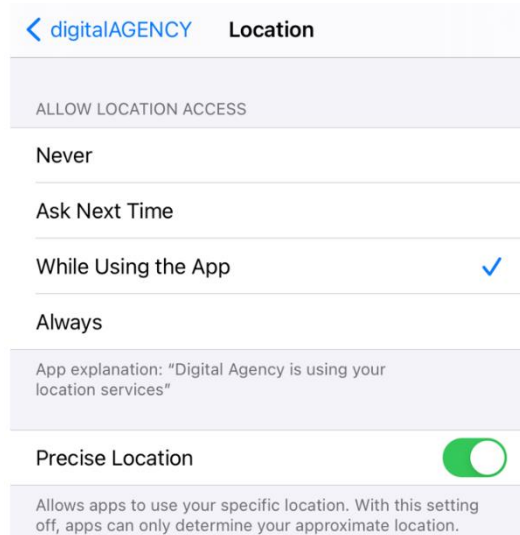
Step 2: Within settings, select the "DigitalAGENCY" app



Step 3: After opening settings, select "Locations"

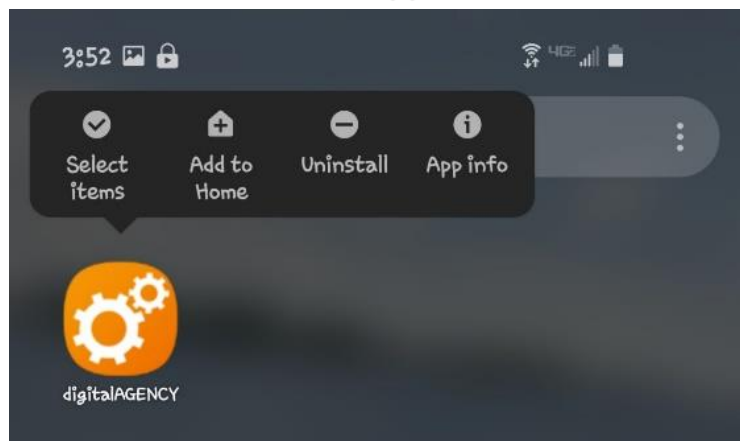


Step 4: Select “While using the app” or “Always”

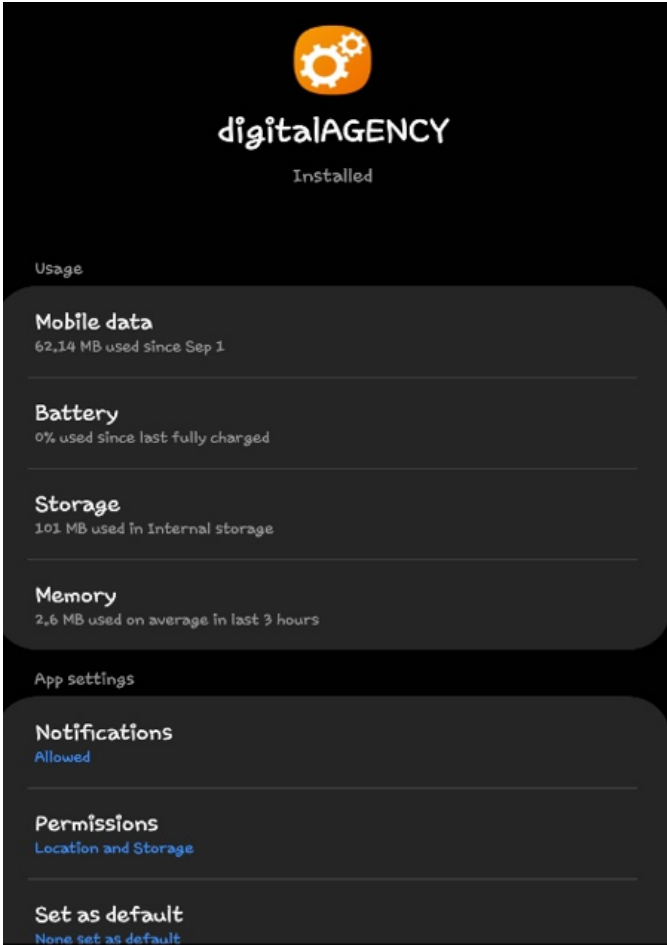


How to turn on the GPS function for Android users:

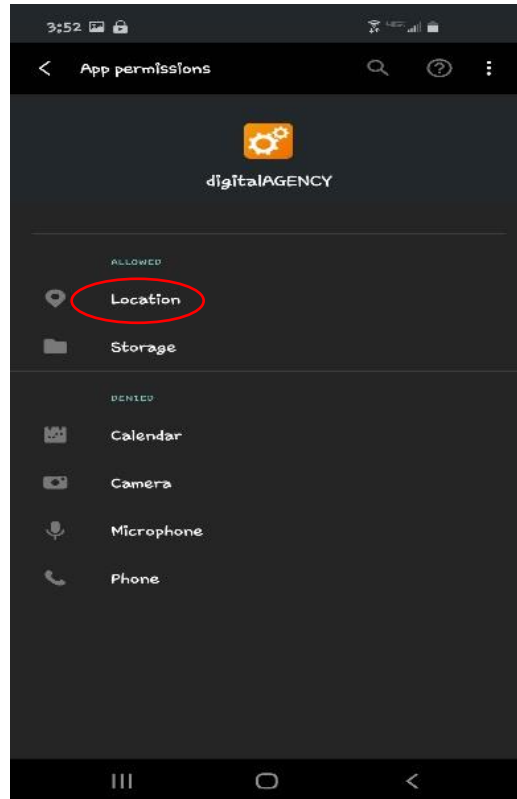
Step 1: Select and hold the digitalAGENCY app icon until you see a menu option appear and Select “App Info”



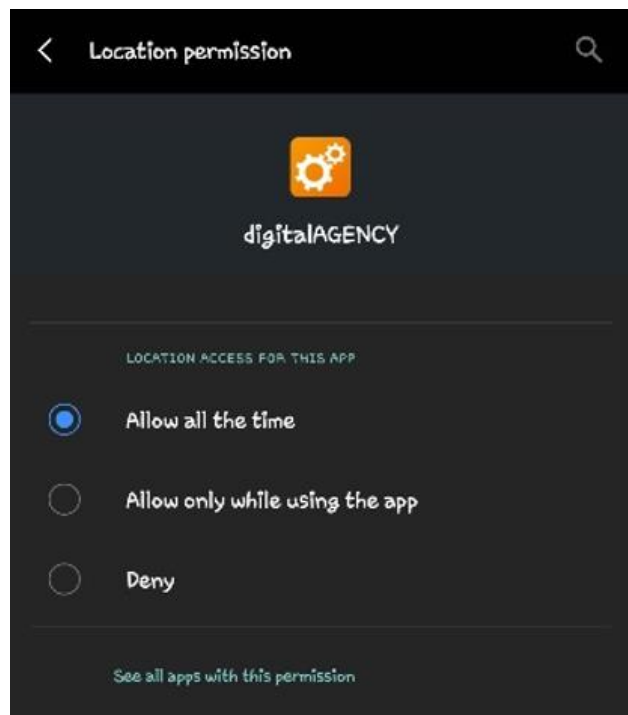
Step 2: On the next screen, select “permissions”



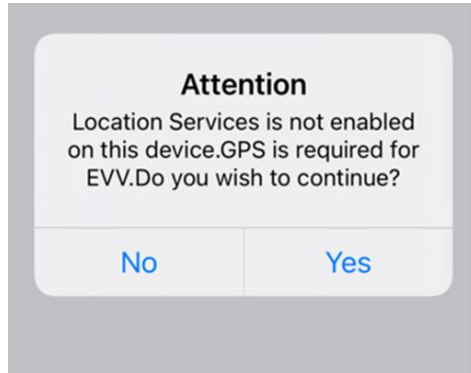
Step 3: You will then select “locations”.



Step 4: On the next screen, you can choose between “Allow all the time” or “Allow only while using the app”



If the GPS setting is not turned on before the required date, you will receive a notification as seen below when attempting to clock in:



Please select 'Yes' and proceed clocking into your shift. Once you have changed the setting, you will no longer receive this notification.

If you have any further questions regarding EVV, please reach out to the TSS department at TSS@advocatesincorporated.org
We are here to help!